

Online Visit

Adding A Child:



A parent/guardian will need to create their own account to start a visit for a child. Patients 18+ will need their own account.

- 1 Go to our website from your phone or tablet: UrgencyRoom.com
- 2 Click on **Online Care & Start Visit.**
- 3 Parents/Guardians **MUST** create an account for themselves to register a child.
- 4 Once the parent/guarantor account has been created, log back in and click **+ Add a Child** at the bottom of the screen
- 5 Answer a few quick questions and click **Start Visit.** Please wait and your provider will be with you as soon as possible.

Adding Multiple Children?

If you have more than one child who needs to be seen, **SEE REVERSE SIDE** for next steps.

Adding Multiple Children:

As soon as you have made a successful connection with your provider, tell them you have more than one child that needs to be seen.



1 The provider will end the call and instruct you to add the next child.

2 Once the call has ended, answer a few quick questions and you can then click **+ Add a Child** again.

3 Continue to follow this process until all children have been entered into the system.

4 After all accounts have been created, the provider will conduct visits with each patient.

5 When all patients have been evaluated, the provider will end the video visit. If it is determined you need additional testing, please go directly to the front desk for your test.

6 When finished testing, no need to wait. Your results will be available on the online platform as soon as they are ready.