



VISITOR POLICY

Policy No. 1(h)

POLICY STATEMENT: The Urgency Room controls access to maintain staff, patient and visitor safety and privacy. Visitor access will be assessed on an individual basis by the clinical staff. In enforcing these policies we will not discriminate based on race, color, creed, religion, national origin, sex, sexual orientation, gender identity or expression, disability, age, marital or family status, covered veteran status or status regarding public assistance. Visitor access may be more generally limited in response to public health emergencies to reduce the risk of infection transmission among patients, visitors, and staff. When the Urgency Room is in a crisis, visitors may be requested to wait in the waiting area. Maintaining patient safety and comfort are a high priority.

PROCEDURE:

Visitors

- To allow the clinical staff and provider to perform a thorough initial assessment, visitors may be requested to wait in the waiting room.
- The number of visitors per patient will be assessed on an individual basis by the provider or clinical staff.
- The clinical staff may consider age, symptoms, acuity, circumstance, cognitive impairment, special needs, and physical space when determining the presence and number of permitted visitors.
- In critical patient situations, the number of visitors may be limited based on staff or provider discretion.
- Patient visitors are to remain with the patient in the patient's room.
- UR staff will keep the visitor informed based on patient consent to share health information.

Nursing staff may restrict visitation privileges for the following reasons:

- Request of the patient.
- Disruptive behavior by the patient or visitors.
- Safety/security concern for patient, staff, or visitors.
- Variables in the patient care area that may affect whether visitors should be present (i.e., prevalence of infectious diseases or a crisis).
- Patient's medical condition and/or treatment needs.

Food/Beverages

- Food or drink of visitors may be limited.

Date Last Revised: 10/12/2022
Date Established: 6/27/2018
Revision History: 6/27/2018
